



West Coast Swimming Club

Refund Policy

Swimming SA Memberships

Within 30 days of purchase email westcoastswimming@gmail.com and admin@sa.swimming.org.au with your query and include –

- Name and contact details
- Information about the membership in question
- Evidence of the original purchase
- Explain the problem with the service
- Explain the desired outcome.

Please refer to Swimming SA Policy - [6005](#)

WCSC Squad Fees

- Term squad fees are payable upfront within 2 weeks of the term commencing.
- Refunds will not be given due to missed sessions by the swimmer.
- Term fees are not based on a price per session.
- If a coach is unavailable, no refunds are offered. Where possible a make-up session may be offered.
- Suspension of squad fees available as per the [Suspension of Squad Fees Policy](#)

Approved By	Date	Review Date
Committee	17/07/2024	17/07/2026